



**FONDAZIONE
BARSANTI e
MATTEUCCI**



Thank you for having visited the Museum. We would like to take a few minutes of your time and ask you to fill out this simple questionnaire. Your answers will help us offer better services.

Is this your first visit to the Museum?

Yes No

How did you learn about the Museum?

From a publication/guidebook (which one) _____
 From friends/relatives
 Through the Internet
 From a brochure/poster
 From a magazine/newspaper article (which one) _____
 From radio/TV
 By chance, walking past the Museum
 Other (please explain) _____

How did you visit the Museum?

With an Alone With your partner With family With relatives/friends
 organized group (children)

Why did you visit the Museum?

Specific interest in the collection
 As part of a city/area tour
 For professional/study purposes
 To accompany friends/relatives
 To see an exhibition or participate in one of the programs
 To pass leisure time
 Other (please explain) _____

How long was your visit?

Less than 30 minutes From 30 minutes to 1 hour From 1 to 2 hours More than 2 hours

In general, how do you rate today's visit?

Unsatisfactory Fair Good Very satisfactory

How do you rate the following services?

	Unsatisfactory	Fair	Good	Very satisfactory
Information <i>(panels, captions, leaflets)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Settings <i>(lighting, arrangement of the works of art)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff courtesy and professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street signs and directions to the Museum	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Where do you live?

- In this province
 Elsewhere in Italy (please specify province) _____
 Other country (please specify) _____

Age

Less than 18 Between 18 and 30 Between 31 and 45 Between 46 and 65 over 65

Education

Elementary Middle high school
High school University or post graduate degree

What did you enjoy most in the Museum?

What do you think could be improved in the Museum?

Other comments and suggestions:

Date and time of your visit _____

Thank you for your cooperation!